Communicating Across Generations



There are currently five generations in the workforce, each having experienced very different formative years that strongly influence their perspectives, opinions and beliefs. These formative years shape our opinions on how we should behave at work, what professionalism is, how much we should use technology, and much more.

The belief is that our own opinions are the most valid or credible because, well, they are ours. In the same, others have their own views which may differ and lead to disagreements on workplace etiquette and behavior.

This seminar provides associates an outlet to openly discuss the challenges they with understanding other generations, learn about their own formative years' impact on their perspective, possible miscommunications with management teams and the tools to create mutually beneficial relationships. Through education and constructively discussing resolutions to creating a cohesive work environment, associates are empowered to take ownership of their careers and relationships at work.

By understanding other generations, we realize how much we have in common and how our differences are a good thing.

- Analyze the various communication styles, learning styles & values of the generations at work.
- Understand formative years' impact on our views and values.
- Identify perceptions and misconceptions of each generation.
- How to stay aware of our own biases and its impact on our work relationships.
- Assist attendees in creating action plans for engaging with others.
- Understand generations' polarization throughout history.
- Learn challenges of a multi-generational workplace.
- Participate in self-reflection exercises.
- Understand how life events impact how we construct meaning from experience.

PARRALES CONSULTING

CONTACT US TODAY:
(201) 543-8683
Antonio@ParralesConsulting.com
www.ParralesConsulting.com