Leadership Skills for Supervisors & Managers



Only 30% of employees nationwide are actively engaged in the workforce. The largest factor impacting this level of engagement is the Manager or Supervisor's ability to connect with, understand and develop their associates. Whether new or experienced, leadership teams benefit immensely from refreshing and develop new ways to challenge and motivate their teams.

Although the workforce may look different than in the past, the foundation of management skills are still the same. The challenge is in the execution of these skills and the active participation of the manager in a teams development.

A strong leader with developed managerial skills can create an employee focused environment to achieve substantially higher output and productivity.

Employees ***work*** for Managers,
They go ***above and beyond*** for Leaders.

- Keys to motivate and inspire a team to optimal performance.
- Learning participative leadership skills and techniques.
- How to empower a team, build trust and establish credibility.
- Accomplish goals and control outcomes when dealing with staff, peers, management and other departments.
- Hold performance improvement discussions that result in changed behavior and enhanced productivity.
- Identifying our prominent management style and how to tailor it to create a productive team.
- Acknowledge what behaviors/approaches produce the best outcomes.
- Coaching, mentoring and how to give constructive feedback.

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